



# SOFT VoIP SERVICE

## *Getting Started:*

1. Download and Install SJ Labs Voice over IP Software. Available on our web site.
2. Configured the program as per configuration menu below\*.
3. Log in to MyAccount at <http://voip.foneca.com> using the username and password provided by Foneca. Once you have logged in, you are able to set up your voicemail and feature preferences. A printable version of the feature guide is available on your Welcome Page for future reference.
4. Begin making VoIP calls.

\*Configuration Menu The following information will walk you through the installation and configuration of your new VoIP service.

### Getting Started

1. Open the software.
2. Click on options.
3. Choose profile, New
4. Profile Name – enter your user name, Click OK
5. Under Sip proxy  
Proxy domain – enter “usa.sip.foneca.com” : “5060”  
User domain – enter “usa.sip.foneca.com”  
Click OK
6. Under Initialize  
account: enter your Foneca Voip user name  
password: enter your Foneca Voip password  
Click OK
7. Click Use. Click OK

### Experiencing problems?

#### Can't Connect

- Make sure you enter “1” in front of the telephone number you wish to dial.

#### SIP not registered

- Make sure your firewall is set to allow the internet connections.
- Make sure your proxy domain is “5060”